



Dear Navitus MedicareRx (PDP) Member,

Navitus MedicareRx and the Centers for Medicare & Medicaid Services (CMS) recognizes the large amounts of mail and documents that Medicare members receive throughout the year. We also recognize that a growing percentage of the Medicare population prefers to access these materials online. For these reasons, we will not be mailing a printed copy of your 2019 Evidence of Coverage, 2019 Pharmacy Directory, or your 2019 Formulary Drug List.

We want to ensure that you always have access to your member materials, so you are able to access any of the above documents through our website at <https://medicarerx.navitus.com>. The documents will be available on our website no later than the day before your 2019 Open Enrollment starts.

When you visit our online website you will either need your login information or you will need to create a new account on the member portal:

Current members: You may access and visit our website using information on your ID card. To access the web site, click on “Members” and log in using your User ID and Password.

New members: Once you receive your ID card, first time users must click on the “New Registration” button to register for access.

Once you are logged into the member portal you can access your documents by clicking on the selections on the left side of the page (Benefits, Formulary, or Pharmacy Information).

There are options available if you would still like to receive a paper copy of any of your member materials – you can notify Navitus MedicareRx via phone or email. Our website, phone number, and email address are listed below.

If you want any of these documents mailed to you, if you need help finding a network pharmacy or if you have a question about covered drugs, please call Navitus MedicareRx Customer Care toll free at 1-866-270-3877 or TTY users please call 711. We are available 24 hours a day, 7 days a week (except Thanksgiving and Christmas Day). Calls to these numbers are free. You may also email your request for materials to egwpenrollment@navitus.com. As a reminder, you can always access your materials at <https://medicarerx.navitus.com>.

Sincerely,

This plan, Navitus MedicareRx (PDP), is offered by Navitus Health Solutions and underwritten by Dean Health Insurance Inc., a Federally-Qualified Medicare Contracting Prescription Drug Plan.

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