



Navitus MedicareRx (PDP) Pharmacy Directory 2021 C and O Employees' Hospital Association

This pharmacy directory was updated on 08/21/2020. For more recent information or other questions, please contact Navitus MedicareRx Prescription Drug Plan (PDP) Customer Care at 1-866-270-3877 (for TTY users, please call 711) we are available 24 hours a day, 7 days a week, except Thanksgiving and Christmas Day, or visit the Member Portal at <https://medicarerx.navitus.com>.

Customer Care also has free language interpreter services available for non-English speakers.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located at <https://medicarerx.navitus.com>. You may also call Customer Care for updated pharmacy information.

Introduction

This booklet provides a list of Navitus MedicareRx (PDP) network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and Navitus MedicareRx (PDP)'s formulary.

When this pharmacy directory refers to "we," "us," "our," "plan," or "our plan," it means Navitus MedicareRx (PDP).

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under Navitus MedicareRx (PDP) only if they are filled at a network pharmacy or through our mail order pharmacy service. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 08/21/2020. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

This directory is for the pharmacies located in Kentucky, Ohio, Virginia and West Virginia. However, we cover a larger service area, and there are more pharmacies where your prescriptions may be covered by our Plan. For information on more pharmacies in our plan network not listed in this directory, you can call Customer Care at 1-866-270-3877 (TTY 711) or search by city or zip code in the Member Portal at <https://medicarerx.navitus.com>.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.

Pharmacies are listed alphabetically by state, county, city and by type of pharmacy. The types of pharmacies in this directory appear in this order:

- Retail Pharmacies, Including Chain Pharmacies
- Mail Order Pharmacies
- Home Infusion Pharmacies
- Long-Term Care Pharmacies
- Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies
- Specialty Pharmacies

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our Member Portal at <https://medicarerx.navitus.com>. You may also call Customer Care for updated pharmacies.

For more information, please contact Navitus MedicareRx (PDP) Customer Care toll-free at 1-866-270-3877 (TTY users please call 711), or visit our Member Portal at <https://medicarerx.navitus.com>.

Calls to these numbers are free. Members can reach Navitus Customer Care 24 hours a day, 7 days a week, except Thanksgiving and Christmas Day.

Pharmacies can reach Navitus Customer Care 24 hours a day, 7 days a week.

This Pharmacy Directory was updated 08/21/2020.